

**ISMS BOARD ACTION**  
**04/05/2019**

**RESOLUTION 01.2019-15 (A-19), USE OF PATIENT OR CO-WORKER EXPERIENCE/SATISFACTION SURVEYS TIED TO EMPLOYED PHYSICIAN SALARY**

**Adopted Resolution 01.2019-15 (A-19), as amended:**

1           RESOLVED, that the Illinois State Medical Society oppose an association  
2 between anonymous patient satisfaction scores (e.g. “loyalty scores”), or the  
3 coworkers’ observation reporting system, and employed physicians’ salaries; and be it  
4 further

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6           ~~RESOLVED, that the Illinois State Medical Society oppose any publication of~~  
7 ~~anonymous patient satisfaction scores or coworkers’ observation reporting system~~  
8 ~~directed at an individual physician; and be it further~~

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10           RESOLVED, that this resolution be forwarded to the American Medical  
11 Association House of Delegates for adoption; and be it further

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13           RESOLVED, that ISMS oppose the use of any unsubstantiated and poorly  
14 sampled anonymous patient satisfaction scores or any individually and anonymously  
15 posted patient or co-worker comments in formulating or impacting employed  
16 physician salaries or in relation to any other physician compensation program.  
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