

Board Adopted Resolution as Amended
Final Action: Substitute Resolution 01.2019-15 (A-19) Adopted
in lieu of Resolution 01.2019-15 (A-19)
(Annual Meeting 2019)

ILLINOIS STATE MEDICAL SOCIETY

Resolution 01.2019-15
(A-19)

Introduced by: Jerrold B. Leikin, M.D., ISMS Member

Subject: Use of Patient or Co-worker Experience/Satisfaction Surveys Tied
to Employed Physician Salary

Referred to: Council on Economics

~~RESOLVED, that the Illinois State Medical Society oppose any association between anonymous patient satisfaction scores (e.g. “loyalty scores”), or the coworkers’ observation reporting system, and employed physician’s salaries; and be it further~~

~~RESOLVED, that the Illinois State Medical Society oppose any publication of anonymous patient satisfaction scores or coworkers’ observation reporting system directed at an individual physician; and be it further~~

~~RESOLVED, that this resolution be forwarded to the American Medical Association House of Delegates for adoption.~~

RESOLVED, that the Illinois State Medical Society oppose any association between anonymous patient satisfaction scores (e.g. “loyalty scores”) or the coworkers’ observation reporting system, and employed physicians’ salaries; and be it further

RESOLVED, that the Illinois State Medical Society oppose any publication of anonymous patient satisfaction scores or coworkers’ observation reporting system directed at an individual physician; and be it further

RESOLVED, that ISMS oppose the use of any anonymous patient satisfaction scores or any individually and anonymously posted patient or co-worker comments in formulating or impacting employed physician salaries or in relation to any other physician compensation program; and be it further

RESOLVED, that this resolution be forwarded to the American Medical Association House of Delegates for adoption.