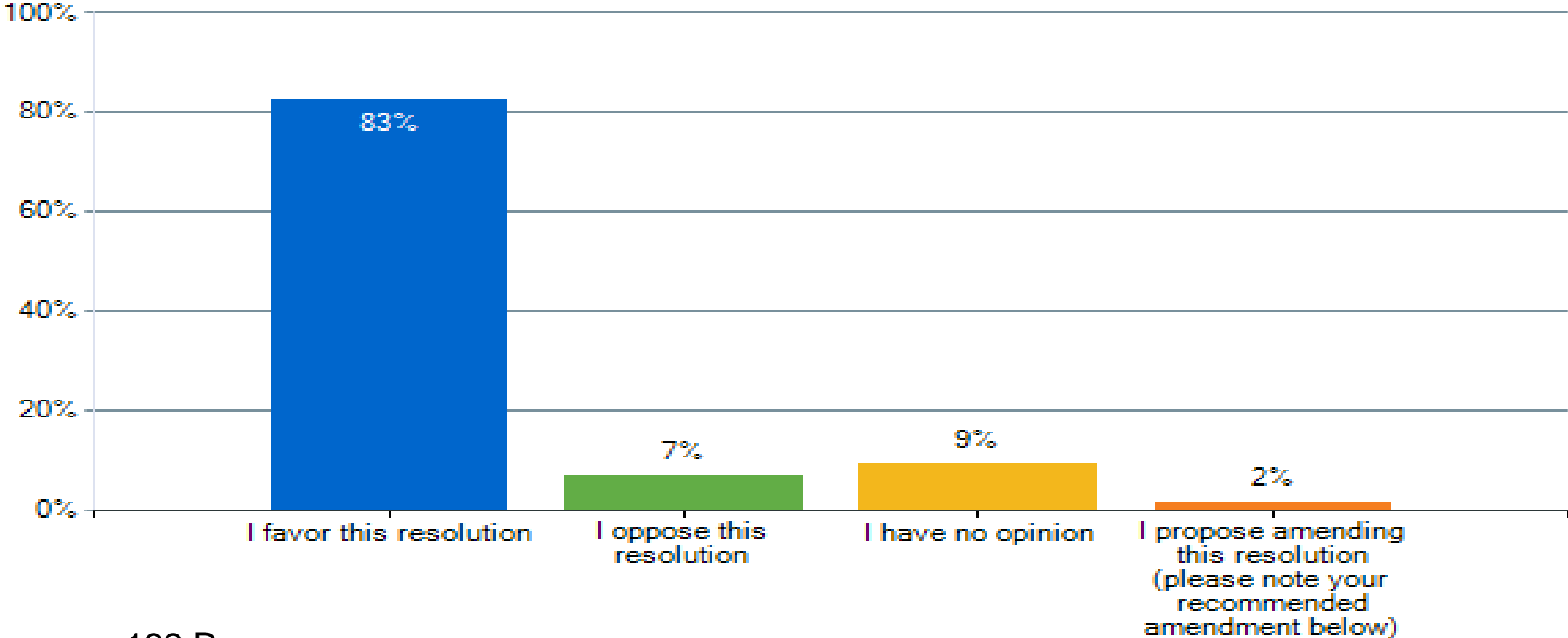
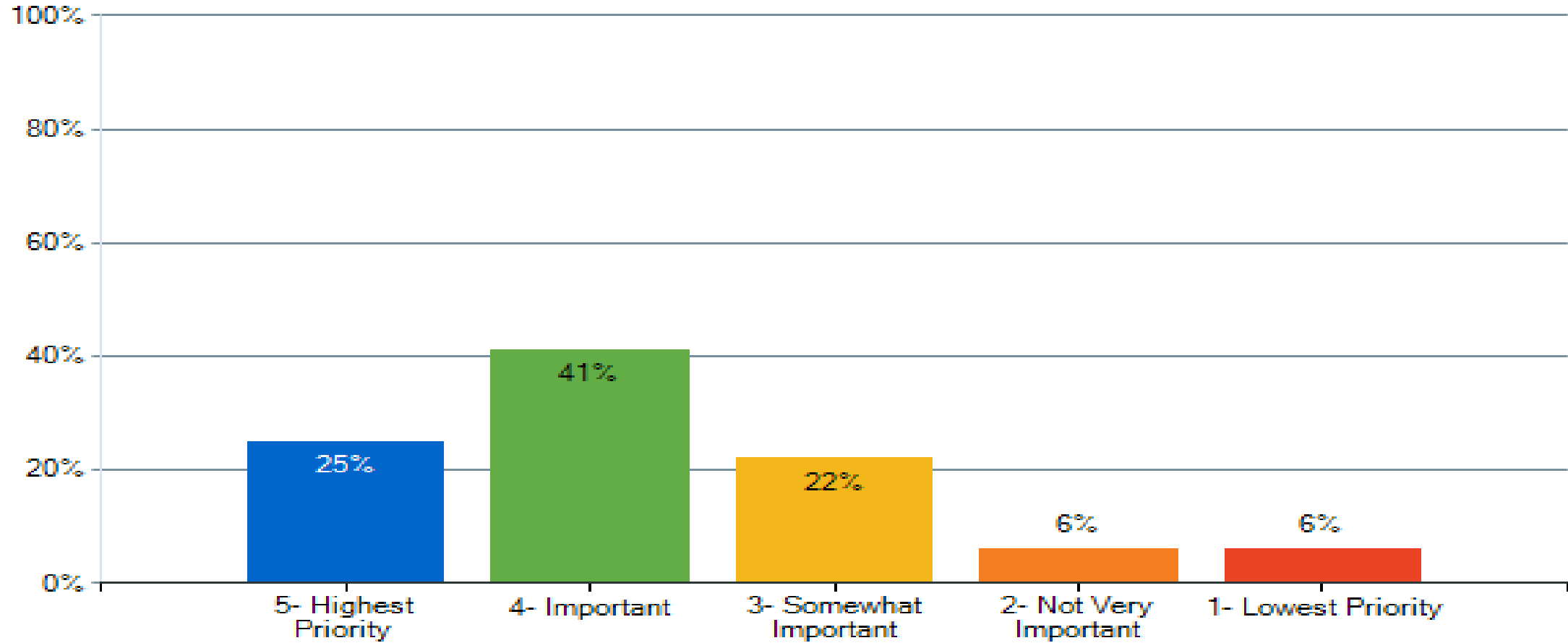


Care Partner Access to Medical Records



132 Responses

Please indicate your view of this resolution as an ISMS priority.



132 Responses

Comments

Response Text

Support. Makes sense in the post covid era and increased utilization of telemedicine

The problem is more legal jeopardy for EHRs, than technical challenges.

Having a 90 yo great grandma living with me during the pandemic I have had this exact problem. We need to reduce the paperwork for caregivers to the elderly.

Would appreciate data on this issue.

A pt can give access to the partner if he or she wishes to do so by sharing password or bringing up chart.

Information is power. Patients' advocates must have relevant information if they are to be able to provide the best help to their patients.

The rules currently are to stringent-red review

Great idea but this will conflict with existing HIPAA regulations.

The reality of the "modern" life of our world includes partners, significant others and caring associates that have no technical legal standing. They do play an essential role in the care and wellbeing of our patients.

The ability for caregivers to access the EHR and health information of their loved ones is extremely important and implementation of the means to do so is long overdue.

Hello? Is this a problem? I find that increasing access to charts causes nothing but trouble. I have already been forced (asked politely but firmly) to remove psychiatric diagnoses from charts due to complaints by floridly crazy patients. I am forced to respond to meaningless lab abnormalities before I've even had time to review them. I was pulled out of an exam room by my RN this week to respond to a husband who told her that his wife was in renal failure, and that the nurse would be responsible if she went on dialysis (she had a UTI).

I have no issues getting EPIC from any institution. Is this a vendor issue and not a HIPAA issue?

This is out of scope for the ISMS

I insist there be in person initial authorization for any record access to confirm identity with an expiring time frame at or less than a year. Over the phone, or text, or email verification is unacceptable for the initial permission. As a physician you can't believe what some people will do to gain access to records of others. You are very naive. We have systems. Your are looking for things to interfere with.

Make all records available to patient and to others as the patient specifically allows

This truly is the business of the IMS and not a fluffy feel good resolution.

This is would be less frustrating for families and safer for our staff to have clear communication. Our lawyers require HIPAA forms resigned every 12 months. I don't know how common that is to have that practice as another provider in our area considers them timeless until rescinded. Perhaps placing a time limit of 5 years or 10 years would be helpful since this is imprecise in the view of the legal community.

We are currently facing this issue with my mother in law. She lives in a different state, and communication with her healthcare team is difficult, even though I am a physician myself. In pediatrics, this is also a big issue. Recently, we had an infant born with trisomy 21 at a hospital where I am not on staff. We were unable to get a copy of her echo results from

the birth hospital, despite being her primary care physicians AND despite the parents completing a release of medical records allowing us to do so. This was a huge hinderance to the infant's care, and we are discussing this with the birth hospital's quality committee. However, I understand the confusion. The system we practice in has created too many barriers to healthcare, even from those who are trying to help!

yes, this is a good policy to support. Care partners can make a big difference in a patient's care.

This one is important for patient care in some circumstances. We can support this in writing but I don't want us to expend ISMS resources. I would give our position a high priority.

Excellent!

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Response Text

Other (Please specify) : think care partner needs to be very specifically defined. Somewhat concerned with how it is worded. Must be careful

Other (Please specify) :